

CITY MANAGER'S REPORT

February 9, 2021

FINANCE:

ONLINE UTILITY BILL PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$347,598.93	\$294,404.59	\$246,908.71	\$218,947.04	\$206,796.66
February		\$259,685.74	\$239,620.03	\$253,982.29	\$236,977.51
March		\$260,569.11	\$267,408.59	\$250,722.14	\$235,074.35
April		\$297,973.05	\$214,513.90	\$210,496.91	\$222,213.44
May		\$337,662.28	\$311,719.63	\$281,788.14	\$237,661.01
June		\$291,251.93	\$271,114.94	\$320,454.59	\$277,447.25
July		\$433,747.64	\$285,381.75	\$300,335.69	\$264,027.39
August		\$380,976.99	\$356,562.37	\$394,788.59	\$315,042.76
September		\$466,173.61	\$320,090.38	\$364,257.96	\$335,909.50
October		\$433,650.72	\$399,497.35	\$306,871.13	\$259,944.22
November		\$305,732.61	\$358,146.37	\$286,085.34	\$304,085.96
December		\$380,537.34	\$275,957.76	\$249,823.02	\$288,913.21

AUTOMATED PHONE PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$122,588.54	\$114,100.16	\$85,442.31	\$71,651.41	\$63,517.28
February		\$86,917.11	\$73,765.91	\$73,106.50	\$65,287.37
March		\$93,411.41	\$71,751.84	\$70,641.47	\$63,132.72
April		\$95,350.65	\$65,920.26	\$65,855.79	\$53,341.98
May		\$88,860.54	\$88,378.47	\$75,977.68	\$69,002.02
June		\$88,539.21	\$74,513.43	\$80,826.26	\$73,118.18
July		\$121,025.84	\$93,483.23	\$88,910.75	\$68,079.48
August		\$113,130.64	\$107,866.92	\$102,878.90	\$82,558.92
September		\$137,771.86	\$106,122.80	\$92,411.37	\$81,133.99
October		\$123,306.75	\$120,968.81	\$98,509.88	\$74,733.23
November		\$94,961.20	\$97,515.15	\$84,134.74	\$82,189.99
December		\$116,508.98	\$99,255.97	\$71,988.89	\$67,035.66

KIOSK PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$13,714.61	\$18,735.25	\$16,084.10	\$13,632.13	\$9,827.05
February		\$15,342.02	\$16,019.68	\$14,010.94	\$9,177.19
March		\$14,213.01	\$12,078.00	\$15,753.68	\$8,907.02
April		\$14,165.99	\$11,636.59	\$11,598.52	\$10,716.67
May		\$16,670.43	\$15,446.69	\$15,516.51	\$14,330.94
June		\$13,795.19	\$14,092.62	\$17,806.76	\$16,168.08
July		\$21,778.38	\$18,147.78	\$20,001.21	\$13,094.46
August		\$17,566.80	\$20,613.07	\$22,002.97	\$14,250.07
September		\$24,119.28	\$18,407.61	\$20,300.64	\$17,280.54
October		\$18,037.50	\$19,399.15	\$15,677.88	\$14,414.46
November		\$15,206.33	\$20,304.92	\$15,970.14	\$16,433.70
December		\$14,953.30	\$15,822.59	\$12,904.99	\$16,649.96

NUMBER OF E-BILLS SENT OUT

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	3,245	2,719	2,406	2,506	2,171
February		2,759	2,471	2,522	2,161
March		2,880	2,519	2,516	2,199
April		2,819	2,552	2,502	2,248
May		2,847	2,533	2,482	2,301
June		2,931	2,588	2,439	2,326
July		2,976	2,582	2,407	2,411
August		3,069	2,622	2,380	2,370
September		3,072	2,669	2,370	2,373
October		3,127	2,664	2,305	2,443
November		3,186	2,695	2,357	2,433
December		3,201	2,715	2,387	2,458

ACTIVITY CENTER

We love our schools! The Activities Center is hosting a **donation drive** that will benefit the **Killeen Independent School District H.A.R.P. (Homeless Awareness Response Program)**. From now through March 1st, donations can be dropped off at the Harker Heights Activities Center on 400 Indian Trail and at the Harker Heights Recreation Center on 307 Miller's Crossing. Non-perishable food items needed are canned vegetables, canned fruit, canned soup, canned meat, peanut butter, chili, canned ravioli, canned beans, cereal, spaghetti sauce, pasta, Ramen noodles, boxed macaroni and cheese, sleeved saltine crackers, stuffing, rice. Please no expired foods. Additional items needed are new or gently used coats, new socks, and new underwear. Sizes accepted are youth, teen, and adult. For more information on the donation drive, call Sara Gibbs at 254-953-5493.

Citizens can register now for the **FREE Valentine's Dance in a Bag!** This kit will contain candy, party favors, goodies, and a coloring book! Register by calling 254-953-5493. Limited supply available.

The Activities Center challenges families to partake in the **Harker Heights Loves to Dance Challenge!** Post a video of you and your family dancing on social media and include the hashtag **#HHLoves2Dance**. Family friendly videos please.

Members of the Harker Heights Senior Recreation Program can register for the **February craft kit** and create their own **Fleece Heart Tied Pillow**. Limited supply available. Please call Sara Gibbs at 254-953-5493 to reserve yours.

We love **BINGO!** Members of the Senior Recreation Program can participate in their vehicles for a socially distance game of Bingo on February 18th at the Harker Heights Community Park parking lot, 1501 East FM 2410. Pre-registration required. Call 254-953-5493 to register.

Due to an abundance of caution, the **AARP Foundation will not** be offering in person **tax aide**. For further information or updates, visit www.aarpfoundation.org/taxaide.

Show how much you **love your parks** by having a picnic with your family and spending time outdoors. Bring your furry friends and check out the **Purser Family Dog Park** located at 100 Mountain Lion Road. For more information regarding virtual programs and our parks, visit <https://www.harkerheights.gov/parksandrec>.

LIBRARY

Health You, Healthy Me! The Library focuses on health all through the month of February. Check out our displays of health-related books in the Library, and our Facebook posts all month long. Tuesday, February 9th at 4:00 p.m. will be an orange peel facial “**Get Crafty**” presentation. Join us for **Wellness Wednesdays!** Our Facebook will be filled with booklists, informational videos, and more! February 16th – 19th will be “**Love Yourself,**” a series of children’s virtual presentations encouraging healthy lifestyles and self-esteem.

Join the **Virtual Book Discussion Club** on Thursday, February 18th at 6:30 p.m. to discuss “**News of the World**” by **Paulette Jiles**. E-mail lyoungblood@harkerheights.gov to receive an invitation to join this online discussion. This unusual western combines and aged printer with a rescued child on their way to her family.

Valentine’s Day is coming! The Library celebrates with booklists, displays, and more. Join us for virtual story-times, brain breaks, and crafts February 8th – 14th on Facebook. Check in on Facebook all day Saturday, February 13th for our **Virtual Valentine’s Day Party!**

Do you need to study for a **college entrance exam**? The **Library’s Virtual Library** at <https://harkerheights.gov/index.php/library> is the place to go for quick access to free practice tests and preparation aids in a variety of topics! Check out the **TexShare Databases** under “Find Information” sections under the righthand column. All you need is your Library Card! Search for **Learning Express Library** for assistance with GED, SAT, ACT, and other test assistance!

The Stewart C. Meyer Harker Heights Public Library looks forward to serving Harker Heights and surrounding areas during 2021. Start the year off right by enjoying the Library’s extensive collection of books, audiobooks, and movies! Check out the Library’s collections on the Library’s **Atrium Online Catalog** at <http://67.79.126.39/opac/hhpl/index.html#menuHome>. Not only can you look at your own account, but you can also peruse featured items and see what is popular among Library patrons.

The Library has combined a large portion of its e-books, e-audiobooks, and e-magazines into one convenient service! You can read and/or listen to them on your devices. Just visit the **Library’s Central Texas Digital Library Overdrive** site at <https://ctdl.overdrive.com/> or download the Overdrive or Libby app. Use your library card to access the Overdrive online magazine service, e-books, and e-audiobooks!

PLANNING AND DEVELOPMENT

The **City of Nolanville** recognized our interactive **GIS website for our City Parks** as a best practice and included it as an example in their comprehensive plan.

Our **Code Enforcement Staff** received a thank you note from the **Gold Medal Team** for always being there to assist them, their tenants, and homeowners over the past year.

PARKS AND RECREATION

The Parks and Recreation Department will host its first **“I Love My Parks Day”** of 2021 on Saturday, February 27th at Kern Park. Volunteers will assist with the beautification of the new **Kern Park Community Garden** before the facility opens to the public in March!

HHPRD’s **Inaugural Disc Golf Tournament** at Purser Family Park on Saturday, January 30th, was a resounding success, with 40 participants from across the region!

Youth Soccer is ongoing with over 350 participants! COVID-19 Policies and Procedures from the Fall Season will apply.

Youth Tee Ball, Softball, and Baseball registration is open now!

Applications are currently being taking for the **2021 Pool Season. Pool Managers, Water Safety Instructors, Lifeguards, and Cashiers** are all needed!

Visit our **Virtual Recreation Center** for tips on getting outdoors while social distancing, at-home sports drills, ways to stay active, craft projects, virtual tours of parks and museums, and MUCH MORE.

HUMAN RESOURCES:

The **Public Works Department** welcomed two new employees. **Neil Jordan San Juan** was hired for the position of Senior Equipment Operator on January 28th and **Samuel Banks** was hired for the position of Maintenance Technician on February 9th.

Fire Battalion Chief Richard Whalen retired on February 1st after serving 22 years with the City.

The City is currently accepting applications for **summer aquatics positions, Light Equipment Operator positions**, a **Utilities Superintendent** position, and a **Police Telecommunicator** position.

POLICE DEPARTMENT

Officer Brian Normand was thanked by a citizen who was pulled over by Officer Normand for speeding. The citizen reached out to the Police Department thanking Officer Normand for being professional and courteous in the way he handled the traffic stop. He thanked Officer Normand for protecting the streets and neighborhoods in Harker Heights!