

CITY MANAGER'S REPORT SEPTEMBER 14, 2021

FINANCE:

ONLINE UTILITY BILL PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$347,598.93	\$294,404.59	\$246,908.71	\$218,947.04	\$206,796.66
February	\$259,558.94	\$259,685.74	\$239,620.03	\$253,982.29	\$236,977.51
March	\$337,154.90	\$260,569.11	\$267,408.59	\$250,722.14	\$235,074.35
April	\$341,911.77	\$297,973.05	\$214,513.90	\$210,496.91	\$222,213.44
May	\$455,951.18*	\$337,662.28	\$311,719.63	\$281,788.14	\$237,661.01
June	\$457,853.17	\$291,251.93	\$271,114.94	\$320,454.59	\$277,447.25
July	\$474,837.86	\$433,747.64	\$285,381.75	\$300,335.69	\$264,027.39
August	\$473,342.17	\$380,976.99	\$356,562.37	\$394,788.59	\$315,042.76
September		\$466,173.61	\$320,090.38	\$364,257.96	\$335,909.50
October		\$433,650.72	\$399,497.35	\$306,871.13	\$259,944.22
November		\$305,732.61	\$358,146.37	\$286,085.34	\$304,085.96
December		\$380,537.34	\$275,957.76	\$249,823.02	\$288,913.21

*As of April 26, 2021, automatic credit card drafts are now part of the online utility bill payment totals.

AUTOMATED PHONE PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$122,588.54	\$114,100.16	\$85,442.31	\$71,651.41	\$63,517.28
February	\$90,974.33	\$86,917.11	\$73,765.91	\$73,106.50	\$65,287.37
March	\$143,922.62	\$93,411.41	\$71,751.84	\$70,641.47	\$63,132.72
April	\$126,015.15	\$95,350.65	\$65,920.26	\$65,855.79	\$53,341.98
May	\$114,615.29	\$88,860.54	\$88,378.47	\$75,977.68	\$69,002.02
June	\$117,093.13	\$88,539.21	\$74,513.43	\$80,826.26	\$73,118.18
July	\$114,493.61	\$121,025.84	\$93,483.23	\$88,910.75	\$68,079.48
August	\$121,311.92	\$113,130.64	\$107,866.92	\$102,878.90	\$82,558.92
September		\$137,771.86	\$106,122.80	\$92,411.37	\$81,133.99
October		\$123,306.75	\$120,968.81	\$98,509.88	\$74,733.23
November		\$94,961.20	\$97,515.15	\$84,134.74	\$82,189.99
December		\$116,508.98	\$99,255.97	\$71,988.89	\$67,035.66

KIOSK PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$13,714.61	\$18,735.25	\$16,084.10	\$13,632.13	\$9,827.05
February	\$11,058.25	\$15,342.02	\$16,019.68	\$14,010.94	\$9,177.19
March	\$16,168.18	\$14,213.01	\$12,078.00	\$15,753.68	\$8,907.02
April	\$14,514.82	\$14,165.99	\$11,636.59	\$11,598.52	\$10,716.67
May	\$12,642.08	\$16,670.43	\$15,446.69	\$15,516.51	\$14,330.94
June	\$13,961.69	\$13,795.19	\$14,092.62	\$17,806.76	\$16,168.08
July	\$13,973.86	\$21,778.38	\$18,147.78	\$20,001.21	\$13,094.46
August	\$13,053.66	\$17,566.80	\$20,613.07	\$22,002.97	\$14,250.07
September		\$24,119.28	\$18,407.61	\$20,300.64	\$17,280.54
October		\$18,037.50	\$19,399.15	\$15,677.88	\$14,414.46
November		\$15,206.33	\$20,304.92	\$15,970.14	\$16,433.70
December		\$14,953.30	\$15,822.59	\$12,904.99	\$16,649.96

NUMBER OF E-BILLS SENT OUT

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	3,245	2,719	2,406	2,506	2,171
February	3,290	2,759	2,471	2,522	2,161
March	3,293	2,880	2,519	2,516	2,199
April	3,321	2,819	2,552	2,502	2,248
May	3,364	2,847	2,533	2,482	2,301
June	3,396	2,931	2,588	2,439	2,326
July	3,461	2,976	2,582	2,407	2,411
August	3,505	3,069	2,622	2,380	2,370
September		3,072	2,669	2,370	2,373
October		3,127	2,664	2,305	2,443
November		3,186	2,695	2,357	2,433
December		3,201	2,715	2,387	2,458

HUMAN RESOURCES:

The **Public Works Department** welcomed a new employee. **Kolten Weaks** was hired for the position of **Water Service Worker** on August 30th.

The **Parks Department** welcomed a new employee. **Angel Rodriguez** was hired for the position of **Light Equipment Operator** on September 7th.

Police Officer Edward Kime retired on September 10th, after working 9 years for the City.

The **Municipal Court** welcomed a new employee. **Utility Billing Clerk Janice Rivera Gomez** transferred to the position of **Deputy Court Clerk** on September 13th.

The City is currently accepting applications for the following positions:

Water Service Worker
Part Time Recreation Aide
Police Officer Trainee

POLICE DEPARTMENT

Lieutenant Stefek was thanked by a citizen involved in a traffic accident last month. The citizen thanked him for his dedication and professionalism while working the scene of the accident. The citizen also expressed their gratitude for his dedication and service in keeping our community safe.

The **Citizen's Police Academy** will begin on October 11th.

National Night Out will be on Tuesday, October 5th.

Police Department Personnel participated in **KISD's Freedom Walk** at Ellison High School on September 10th.

PARKS AND RECREATION

The **Parks and Recreation FY21 Annual Report** is now available online

Later this Fall, the Parks and Recreation Department will transition to using **CivicRec Recreation Software** for all registrations and reservations. All users will need to create an account, and more info on how to do so will be released soon.

The next **I Love My Parks Day** will be on Saturday, September 25th from 9:00 a.m. – 11:00 a.m.! (location and project TBD) Volunteers will help to enhance an area within our parks system; whether through trash clean up, planting, or other small-scale beautification projects. Call the Recreation Center at 254-953-5657 for more info or to RSVP!

There are plots available at the **Kern Park Community Garden**! Contact the Rec Center to rent a plot today

Fall Youth Soccer is ongoing at Summit Soccer Complex with nearly 450 participants!

The **Carl Levin Park Native Pocket Prairie** is in full bloom! Stop by to see native pollinator species that are helping to keep the Monarch and Bee populations thriving in our area.

ACTIVITY CENTER

The Senior Recreation Program is having fun with **Bingo!** Bingo will be held on Thursday, September 16th from 1:00 p.m. – 2:30 p.m. at the Activities Center on 400 Indian Trail.

The Senior Recreation Program will be having their **Ladies Night Out** at Ari's Italian Restaurant on 2330 Verna Lee Blvd #110 in Harker Heights on Thursday, September 16th starting at 5:00 p.m. Registration is required. Please call 254-953-5493 or email sgibbs@harkerheights.gov to register and meet other senior recreation members!

Come out to the **Harker Heights Farmers Market** on Saturday, September 18th for **Play Heights!** The market will have activities including Story Time with the Library, the newest activity **Archery Attack**, and the **Pop-Up Activity Trailer**. Information about recreation activities will also be available at the market. For more information regarding the Farmers Market, please call 254-953-5493 or email sgibbs@harkerheights.gov.

The City of Harker Heights is hosting the **Community Garage Sale** on Saturday, October 2nd. A Garage Sale City Map will be available the week of September 27th. Residents of Harker Heights can have their own garage sale listed on the City Map by registering on <https://bit.ly/harkerheightsevents>. For more information, call 254-953-5493 or email sgibbs@harkerheights.gov.

LIBRARY

The **Stewart C. Meyer Harker Heights Public Library is ready for fall!** Visit the Library for great reads, listens, and more! Visit our Virtual Library at https://harkerheights.gov/index.php/departments/library_for_24/7 access to ebooks, databases, and more!

Library and Activities Center Volunteers rock! Not only have they worked diligently all through the summer to provide our community with excellent, varied experiences, but they continue to work throughout the year. Currently the volunteers are working on refurbishing the City's holiday decorations, beautifying the Library and Community gardens, and helping with programming! If you would like to volunteer at the Library or Activity Center, then please call 254-953-5492 or e-mail lyoungblood@harkerheights.gov. We work with individuals and groups!

The **Book Discussion Group** meets on Thursday, September 16th, at 6:30 p.m.! Join us for a lively discussion of **"The Yellow House" by Sarah Broom**. Come in-person to the Library or virtually. Just e-mail lyoungblood@harkerheights.gov for an invitation to the virtual meeting.

The Library offers a **"Yoga With Baby"** virtual class on Saturday, September 18th, at 2:00 p.m.! **Yoga Therapist Tawni Choe** shows you poses and mental exercises to help you and your baby bond, relax, and increase mental awareness. Call 254-953-5492 or e-mail reference@harkerheights.gov to register to receive an invitation to this virtual program.

Harker Heights High School is holding a **Community Homecoming Rally** on Monday, September 20th, at 5:30 p.m. They would like to invite everyone in our community to come out to support our student athletes, performers, and club members. This is a free event, and we hope to see you and your family there! No registration is necessary.